



Committee on Student Services
Wednesday, January 31st – 1:30-3:30 PM
James Admin, 301

Present: Isabella Anderson (Co-Chair), Martine Gauthier, Isabelle Oke, Saumeh Saeedi-Tabar



A. Wooster noted that the first priority of CSS should be access to the Executive Director. CSS should have an advocacy piece at Senate but perhaps not the biggest priority.

I. Oke noted that with policies that have gone through Senate over the past couple of years, they have come through ESAAC or CESA. S2 is a pocket on campus and therefore, can see why there is difficulty in policies from CSS going to Senate. Other committees apply campus wide. It might make more sense to outline a process on how CSS can give feedback on S2 policies and procedures.

M. Gauthier responded that Student Services is not the owner of any university policies. Example: Policy for Students with Disabilities hasn't been updated in 2005 but S2 cannot update it, it is the Dean of Students responsibility. Important to remember that this committee was formed when the Dean of Students was overseeing S2. Struggling with this as S2 is now only service driven.

A. Hundemer suggested that it may not be effective to report to Senate but instead, DPSLL and Dean of Students. Can invite them to one meeting a semester to talk about issues.

As we are unsure of what SLL will look like after re-structuring, unsure of what the relationship between CSS and DPSLL will be.

- 4. New Business
 - a) Innovation Fund and Advisory Board Reports

The committee decided that it would be helpful to have more time to review the reports (in the OneDrive) and will discuss at a future meeting. If anyone has questions about the reports, please let the Secretary and Chairs know so they can invite the appropriate person to a future meeting.

Deadline to submit comments: February 16 (Action item)

- 5. Executive Director's Report
 - a) Deputy Provost of Student Life and Learning

DPSLL leaving in June/July, there will be an Interim for a year, looking to hire in summer 2019. Provost would like structure of SLL to be reviewed; uncertainty of what SLL is; DPSLL both advocate and discipliner of students - very challenging. Position holds a lot of tension. Committee will be announced soon; there will be consultations done across the University; also bringing in external expertise to guide the committee. Plan is to be released by June/July of what SLL will look like. Do not know the outcome yet, many possibilities. Units in Student Services may be impacted (International Student Services or First Peoples House).

- b) Rossy Student Wellness Hub

Bringing together Counselling, Psychiatric and Health Services in one area where students can access everything and be triaged appropriately. It was decided to lower the floor (area on third floor of Health, which is currently 2 levels) so people with mobility issues can access an examination room easier. However, this is more costly and timely. Therefore, renovations will be going into fall. Official opening of hub in winter 2019. Soft opening when renovations are done. Many changes will be made in terms of processes and procedures. Developing communications plan that will



be going out to students, faculty and staff shortly. Using mechanisms like Twitter and Facebook, newsletters, to update everyone.

May end up extending hours in order to accommodate students. S2 will make sure that we are covering needs of students.

Anything over the \$1 million donation from Rossy will be funded by S2. Have set aside part of our surplus to cover this.

c) Embedded Wellness Access Advisors (WAA)

Goal of WAA: enable awareness, prevention and early intervention

Hub and spoke model; way of reaching students where they live and learn, instead of waiting for students to come to Student Services. By the time they get to S2, they are already in distress.

Would like to start piloting a few of these positions. Targeting faculties who have the highest percentage of students who go to Counselling, Health, etc. (Faculty of Arts and Science)

WAA not there



Timeline: after ESAAC in a couple of weeks, should have finalized job description in a week or so. As soon as I get approval from Provost, I would like to go forward with piloting a couple of these positions. Hopefully starting this semester.

WAA job description to be circulated to members (action item)

No other business

Meeting adjourned 3:17 PM

NEXT MEETINGS:

Wednesday, February 28 1:30-3:30 James Admin, 301

Thursday, March 29 10:00-12:00 TBC